

## 2007-08 Catalog: Programs of Study

### Computer Support Technician (5923)

#### Workforce Certificate

Most companies and organizations rely on well-trained computer repair technicians. You can enter this rewarding field by earning your certificate in Computer Electronics Technology. You will learn to install, configure and troubleshoot computer systems and basic local area networks. The training includes preparation for various industry certifications as well as an on-the-job internship.

#### Career Opportunities, Rapid Placement

Our partnerships with Cisco Systems, Dell, IBM, Microsoft, Oracle and Sun Microsystems provide career connections. An FCCJ intranet site posts jobs targeting our students. Our graduates are regularly employed by CSX, JEA, Blue Cross Blue Shield, City of Jacksonville, Medtronic, Mayo Clinic and other regional employers including the government and military.

#### Application

Admission to this program is limited and based on meeting certain criteria. Students enrolled in this program may be required to enroll in basic skills training. This will be determined by their scores on the Test of Adult Basic Education (TABE). Students should be advised by the instructor or the program manager before enrolling in courses.

The Test of Adult Basic Education (TABE) is a major criterion in a student's completion of the program. Students who fail to meet the State of Florida's designated exit score will be required to complete the Vocational Preparatory Instruction (VPI). In order to complete the program successfully, students must achieve or surpass the designated exit score(s). See **Standards of Academic Progress**.

#### Note

Students seeking a certificate or degree should contact the advisor for more information. This program incorporates the skills and experience needed for many computer support careers. The program is designed for students seeking the necessary hands-on experience for entry level positions in the field of computer support. After completing the courses in this program the student can transfer to a college credit program.

#### Cost

Estimated cost of tuition is \$1,164 (tuition rated for Florida residents, as of 7/06). Contact the program manager for additional costs (textbooks, materials, fees).

#### Need More Information? Contact:

**Lance Wallace**, Advanced Technology Center, 904.598.5676

#### Curriculum

<b>Course Number and Title</b>	<b>Contact</b>	<b>Workforce</b>
<b>Professional Courses</b>	<b>Hours</b>	<b>Credits</b>
* <b>VPI 0100</b> Basic Reading Skills		
* <b>VPI 0200</b> Basic Mathematical Skills		
* <b>VPI 0300</b> Basic Language Skills		
<b>EEV 0543</b> Desktop Operating Systems	60	2.00
<b>or EEV 0547</b> Intro to Desktop Operating Systems	30	1.00
<b>and EEV 0936</b> Technical Career Exploration	30	1.00
<b>EEV 0585</b> Technical Support	60	2.00
<b>EEV 0531</b> Computer Peripherals and Interfacing	60	2.00

<b>EEV 0554</b>	Introduction to Network Configuration	60	2.00
<b>EEV 0575</b>	Network Administration	60	2.00
<b>EEV 0558</b>	Unix Fundamentals	60	2.00
<b>EEV 0539</b>	A+ Review for Techs	30	1.00
<b>EEV 0599</b>	Network+ Review	30	1.00
<b>EEV 0940B</b>	Internship	60	2.00
<b>EEV 0588C</b>	Fiber, Voice and Data Cabling	60	2.00
<b>EEV 0597</b>	Security+	60	2.00
	<b>Total Contact Hours</b>	<b>600</b>	<b>20.00</b>

\*Students who have satisfactory test scores are not required to take these courses.

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To request information, contact the Learner Support Center at [info@fccj.edu](mailto:info@fccj.edu) or 904.646.2300.

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